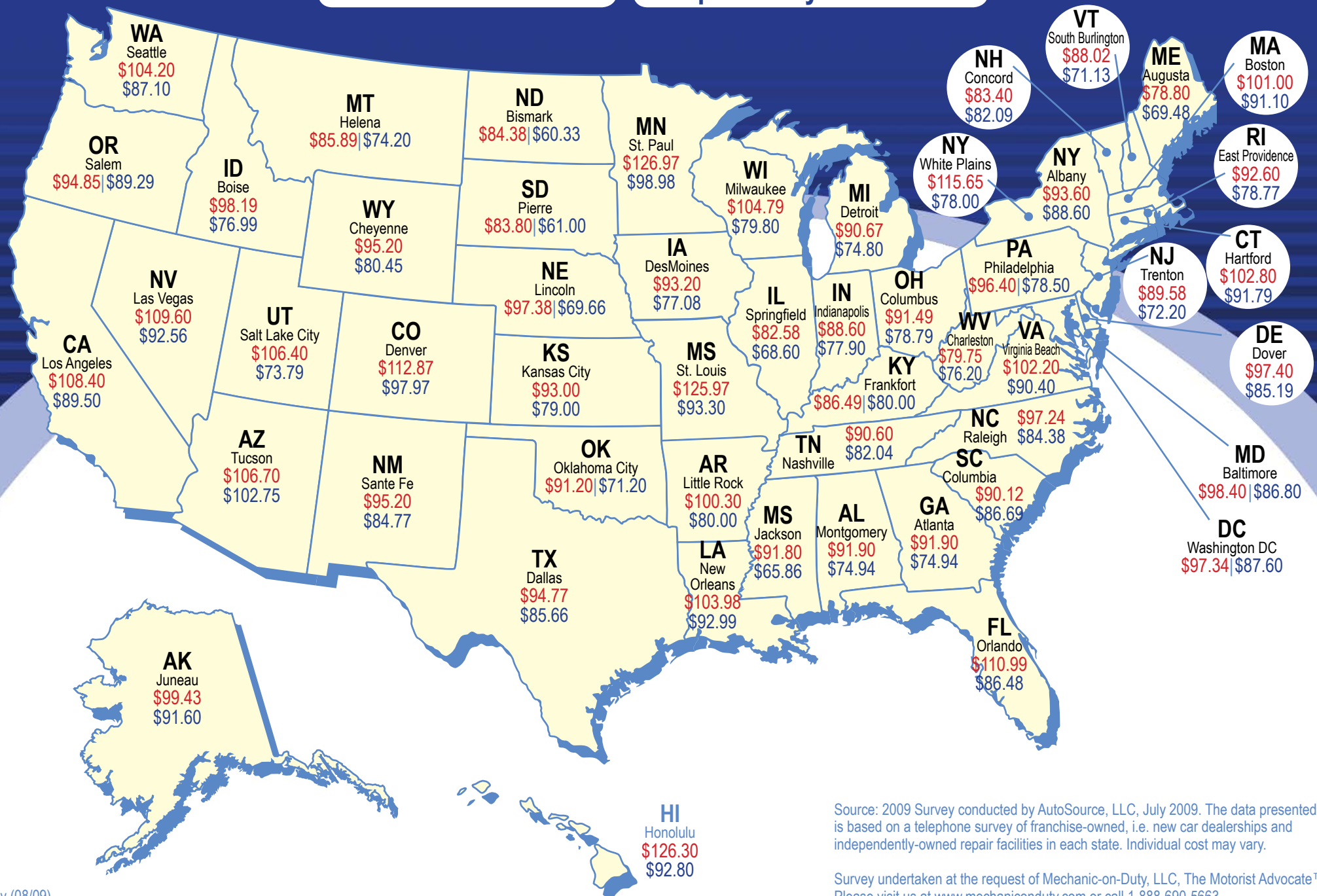


Service Repair Facility Average Hourly Labor Rates

Franchise-Owned Rate

Independently-Owned Rate



Source: 2009 Survey conducted by AutoSource, LLC, July 2009. The data presented is based on a telephone survey of franchise-owned, i.e. new car dealerships and independently-owned repair facilities in each state. Individual cost may vary.

Survey undertaken at the request of Mechanic-on-Duty, LLC, The Motorist Advocate™. Please visit us at www.mechaniconduty.com or call 1-888-690-5663.