



For Immediate Release

Mechanic-on-Duty™ names Ron Payne as head of Member Services Group

May 15, 2009 (Toms River, NJ) – Mechanic-on-Duty™, The Motorist's Advocate™, announced it has named Ronald S. Payne as the head of its Members Services Group. Mr. Payne's responsibilities are to oversee the Member Benefits product offerings made available to members throughout North America.

“Ron's nearly 30 years of diverse automotive repair experience make him just the right person to oversee day-to-day member services. Our proprietary Repair Order Audit™ fits very well with Ron's deep and broad-based parts and service repair managerial experience”, said Martin Conlon, Founder and CEO of Mechanic-on-Duty™. “Additionally, Ron's claims administration experience provides him with a unique blend of talents. We are delighted to have someone with Ron's commitment to and knowledge of customer service at Mechanic-on-Duty™”.

Prior to joining Mechanic-on-Duty™, Mr. Payne managed the Claims Administration function for a major auto warranty company. Earlier in his career, he managed both parts departments and service repair departments for several prominent auto dealerships located in the Northeast. Mr. Payne has an advanced degree in Automotive Technology and has received many industry designations conferred by both Chrysler Corporation and the National Association for Automotive Service Excellence (ASE). “The value proposition for MOD members is our commitment to making real people with real knowledge available to our members in real time. More often than not, this will translate into savings on a member's auto repair bill”, said Mr. Payne.

Since its founding in 2008, Mechanic-on-Duty™ has been the premier advocate for motorists when it comes to costly auto repairs. MOD does not generate any revenue from auto repair industry sources. To enroll online visit www.mechaniconduty.com or call MOD 1.888.690.5663.

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